



CONTINUOUS OPEN EXAMINATION FOR DEPARTMENT OF STATE HOSPITALS

Mental Health Program Supervisor

www.dsh.ca.gov

The State of California is an equal opportunity employer to all, regardless of age, ancestry, color, disability (mental and physical), exercising the right to family care and medical leave, gender, gender expression, gender identity, genetic information, marital status, medical condition, military or veteran status, national origin, political affiliation, race, religious creed, sex (includes pregnancy, childbirth, breastfeeding and related medical conditions), and sexual orientation.

It is the objective of the State of California to achieve a drug-free state workplace. Any applicant for State employment will be expected to behave in accordance with this objective because the use of illegal drugs is inconsistent with the law of the State, the rules governing civil service, and the special trust placed in public servants.

EXAMINATION TYPE AND POSITION LOCATIONS This is an open examination for the Department of State Hospitals (DSH) for the following location(s):

DSH - Atascadero
DSH - Coalinga
DSH - Napa

State Applications (STD. 678) will not be accepted on a promotional basis. Career credits do not apply.

HOW TO APPLY **MAIL OR HAND DELIVER BOTH, A STATE APPLICATION (STD. 678) AND TRAINING AND EXPERIENCE EXAMINATION TO:**

DEPARTMENT OF STATE HOSPITALS-SACRAMENTO
SELECTION SERVICES UNIT
1600 9TH STREET, ROOM 121
SACRAMENTO, CA 95814 (916) 651-8832

California Relay for the hearing impaired:
From a TDD Phone (800) 735-2929
From a Voice Phone (800) 735-2922

DO NOT SUBMIT A STATE APPLICATION (STD. 678) TO THE CALIFORNIA DEPARTMENT OF HUMAN RESOURCES.

NOTE: All State Applications (STD. 678) must include: "to" and "from" dates (month/day/year); time base; and civil service class titles. State Application (STD. 678) received without this information will be rejected. Resumes will not be accepted in lieu of a completed State Application (STD. 678).

EXAMINATION ELIGIBILITY LIMITATION A candidate may be tested only once during any testing period. The testing period for this classification is once every 12 months. If you have taken an examination for this classification with the Department of State Hospitals- Atascadero, Coalinga, Metropolitan, Napa, Patton, Sacramento, Salinas Valley, Stockton, or Vacaville within the last 12 months, you are not eligible to compete in this examination.

FINAL FILE DATE **Continuous Testing – No Final File Date.** Testing is considered continuous as dates can be set at any time.

SPECIAL TESTING ARRANGEMENTS If you have a disability and need special testing arrangements, mark "yes" on Question #2 on the State Application (STD. 678). The Selection Services Unit will contact you to make special testing arrangements.

SALARY RANGE

5,830 - \$7,245*

*Salary reflects the increase effective 7/1/2015.

The salaries used in the bulletin may not reflect all pay raises or any additional bonuses. You should verify the salary level(s) with the department personnel office before making any commitments.

REQUIREMENTS FOR ADMITTANCE TO THE EXAMINATION

It is your responsibility to make sure you meet the education and/or experience requirements stated on this announcement on the date you submit your application. Your signature on your State Application (STD. 678) indicates that you have read, understood, and possess the basic qualifications required.

NOTE: All applicants must meet the education and/or experience requirements for this examination by the testing deadline established by the testing office.

MINIMUM QUALIFICATIONS

The following education requirement applies only to the non-California state service experience patterns of all four levels.

Education Requirements: Equivalent to graduation from college. (Supervisory, administrative, or clinical experience in the field of mental health may be substituted for the required education on a year-for-year basis.)

EITHER I

One year of experience in California state service performing duties in a program for the mentally disabled comparable to those performed by a Staff Mental Health Specialist. OR

Two years of experience in California state service performing duties in a program for the mentally disabled comparable to those performed by an Associate Mental Health Specialist. OR

One year of experience directing the activities of a multidisciplinary treatment staff in a State hospital in the Department of Mental Health at a level of responsibility equivalent to that of a Program Assistant.

OR II

Five years of experience either: (1) performing analytical staff work in planning, costing, and monitoring of a program for the mentally disabled (experience applied toward this pattern must include at least two years performing duties comparable to those performed by an Associate Mental Health Specialist); or (2) directing the activities of a multidisciplinary treatment staff for the mentally disabled, including one year at a level of responsibility equivalent to that of a Program Assistant in a State hospital for the mentally disabled.

(Possession of a Master's Degree in Psychology, Rehabilitation, Nursing, Social Work, Public Administration, or closely related field may be substituted for two years of the required experience. Candidates who possess three years of the required experience and are in their final quarter or semester of completing the required course work will be admitted to the examination, but they must produce evidence of successful completion before they may be considered eligible for appointment.)

SPECIAL PERSONAL CHARACTERISTICS

An objective and sympathetic understanding of the mentally and emotionally disturbed; tolerance and tact.

JOB DESCRIPTION

This is the full supervisory level over a staff of 6-10 Staff Mental Health Specialists or professional level analytical, clinical, or contract staff. Incumbents are responsible for managing a major function at Headquarters or at a State hospital; developing and implementing policies and procedures having a statewide impact on mental health programs; and making recommendations on issues impacting future program structure and funding.

**EXAMINATION
INFORMATION**

This examination will consist of a Training and Experience Examination – Weighted 100%

[CLICK HERE](#) FOR THE TRAINING AND EXPERIENCE EXAMINATION.

The examination will consist solely of a Training and Experience Examination. To obtain a position on the eligible list, a minimum score of 70% must be received. An applicant will receive his/her score upon completion of the Training and Experience Examination process.

**EXAMINATION
SCOPE****Knowledge of:**

1. Principles and practices of public administration, and budgetary preparation and control.
2. Methods of clinical treatment of mentally disabled clients.
3. Mental health planning and procedures.
4. Social aspects of mental and emotional disturbances and mental deficiency.
5. Current trends in mental health, public health, public welfare, and governmental budgeting.
6. Techniques, trends, and problems in the operation of public and private mental health institutions.
7. Programs and trends in community or forensic mental health services in California.
8. Laws and regulations governing community or forensic mental health programs partially or totally funded by the State or Federal Government.
9. Principles and practices of organization and fiscal management.
10. Treatment programs.
11. Laws and regulations relating to Federal and State funding programs and State hospital and community treatment program organization.
12. Aspects of clinical services.
13. Principles of public personnel administration and supervision.
14. Principles, practices, programs, problems, and trends in mental health administration.
15. Policies, standards, and functions of the California State Department of Mental Health.
16. Organization and administration of mental hospitals.
17. Principles of community organization and functions of public and private agencies concerned with mental health.
18. Principles and practices of organization, fiscal management, personnel administration, and supervision.
19. Provisions of the law pertaining to the Federal Grant-In-Aid Program, State aid, community and/or forensic mental health services, and operation of private institutions for the mentally disabled or judicially committed.
20. The organization and function of the California Mental Health Directors Association and the California Mental Health Planning Council.
21. A supervisor's/manager's responsibility for promoting equal employment opportunity in hiring, employee development, and promotion.
22. Requirements for ensuring nondiscrimination in service delivery.

Ability to:

1. Work with community or forensic mental health administrators to improve mental health services.
 2. Analyze situations accurately and take effective action.
 3. Develop cooperative working relationships with community or forensic mental health administrators and health professionals.
 4. Interpret mental health-related laws and their application to program situations.
 5. Work effectively with clients.
 6. Communicate effectively.
 7. Work independently in identifying mental health program deficits and needs.
 8. Developing recommendations for improvement of service delivery systems.
 9. Develop program policies, standards, and procedures.
 10. Supervise and administer subordinate staff.
 11. Take a leadership role in formulation and management of a group of centralized mental health programs.
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12. Supervise a multidisciplinary team of professionals and paraprofessionals and effectively promote equal employment opportunity in hiring.
 13. Maintain a work environment that is free of discrimination and harassment.
 14. Ensure nondiscrimination in service delivery.
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**ELIGIBLE LIST
INFORMATION**

A departmental open eligible list will be established for the Department of State Hospitals-Atascadero, Coalinga, and Napa. The eligible list will be used to fill vacancies at Atascadero, Coalinga, Metropolitan, Napa, Patton, Salinas Valley, Stockton, and Vacaville. Names of successful competitors are merged onto the list in order of final score, regardless of date. Eligibility expires 12 months after it is established, unless the needs of the service and conditions of the list warrant a change in this period.

**VETERANS'
PREFERENCE**

Veterans' preference will be granted in this examination.

GENERAL INFORMATION

For an examination without a written feature it is the competitor's responsibility to contact the Department of State Hospitals, Selection Services Unit at (916) 651-8832 three weeks after the application deadline date if she/he has not received a progress notice.

If a competitor's notice of oral interview or performance test fails to reach her/him prior to the day of the interview due to a verified postal error, she/he will be rescheduled upon written request.

State Applications (STD. 678) are available at the California Department of Human Resources, local offices of the Employment Development Department, the Department of State Hospitals, and accessible on the internet at www.CalHR.ca.gov.

If you meet the requirements stated on this bulletin, you may take this examination, which is competitive. Possession of the entrance requirements does not assure a place on the eligible list. Competitors who pass will be ranked according to their scores.

The Department of State Hospitals reserves the right to revise the examination plan to better meet the needs of the service if the circumstances under which this examination was planned change. Such revision will be in accordance with civil service law and rules and all competitors will be notified.

Examination Locations: When a written test is part of the examination, it will be given in such places in California as the number of competitors and conditions warrant.

Eligible Lists: Eligible lists established by competitive examination, regardless of date, must be used in the following order: 1) subdivisional promotional, 2) departmental promotional, 3) multidepartmental promotional, 4) servicewide promotional, 5) departmental open, 6) open. When there are two lists of the same kind, the older must be used first. Eligible lists will expire in one to four years unless otherwise stated on this bulletin.

General Qualifications: Competitors must possess essential personal qualifications including integrity, initiative, dependability, good judgment and ability to work cooperatively with others; and a state of health consistent with the ability to perform the assigned duties of the class. A medical examination may be required. In open examinations, investigation may be made of employment records and personal history and fingerprinting may be required.

Veterans' Preference: Effective January 1, 2014, in accordance with Government Codes 18973.1 and 18973.5, Veterans' Preference will be awarded as follows: 1) Any veteran, widow or widower of a veteran, or spouse of a 100 percent disabled veteran, who achieves a passing score in an entrance examination, shall be ranked in the top rank of the resulting eligibility list. Any veteran who has been dishonorably discharged or released is not eligible for Veterans' Preference. 2) An entrance examination is defined, under the law, as any open competitive examination. And 3) Veterans' Preference is not granted once a person achieves permanent civil service status.

Veteran status is verified by the California Department of Human Resources (CalHR). Directions to apply for Veterans' Preference are on the Veterans' Preference Application (Std. Form 1093), which is available at <http://jobs.ca.gov/Job/VeteransInformation>, and the Department of Veterans Affairs.

High School Equivalence: Equivalence to completion of the 12th grade may be demonstrated in any one of the following ways; 1) passing the General Education Development (GED) Test; 2) completion of 12 semester units of college-level work; 3) certification from the State Department of Education, a local school board, or high school authorities that the competitor is considered to have education equivalent to graduation from high school; or 4) for clerical and accounting classes, substitution of business college work in place of high school on a year-for-year basis.

Career Credits: In open, nonpromotional examinations, career credits are granted to: 1) State employees with permanent civil service status, 2) full-time employees of the State who are exempt from State civil service pursuant to the provisions of Section 4 of Article VII of the California Constitution, and who meet all qualification requirements specified by the Board and have 12 consecutive months of service in an exempt position, and 3) individuals who have served one full year in, or are graduates of, the California Conservation Corps (eligibility shall expire 24 months after graduation from the California Conservation Corps). Three points are added to the final test score of those candidates who meet the above criteria, and who are successful in the examination. Such examinations cannot be for managerial positions described in Government Code 3513. Competitors not currently employed in State civil service who have mandatory reinstatement rights may also be eligible for career credits, but they must explain their civil service status in the appropriate section of the State Applications (STD. 678). (Section 4 of Article VII of the California Constitution is posted at the California Department of Human Resources, 1515 S Street Sacramento, CA 95811.)

DEPARTMENT OF STATE HOSPITALS

Selection Services Unit
1600 9th Street, Room 121
Sacramento, CA 95814

TDD is a Telecommunications Device for the Deaf and is reachable only from phones equipped with a TDD Device.

From TDD Phones: 1-800-735-2929

From Voice Phones: 1-800-735-2922